CITY OF HURRICANE, a municipal UTILITY

OF

HURRICANE, WEST VIRGINIA

RATES, RULES AND REGULATIONS FOR FURNISHING

WATER

at Hurricane, Putnam County and vicinity, West Virginia

Filed with THE PUBLIC SERVICE COMMISSION

of

WEST VIRGINIA

Effective for all bills rendered on and after February 16, 2024 except as otherwise provided herein

Adopted by City Council on January 2, 2024

ORDUW Hurricane 24A

Issued by THE CITY OF HURRICANE, a municipal utility

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Title

RULES AND REGULATIONS

I. Rules and Regulations for the Government of Water Utilities, adopted by the Public Service Commission of West Virginia, and now in effect, and all amendments thereto and modifications thereof hereafter made by said Commission.

STEP 1 EFFECTIVE FEBRUARY 16, 2024 SCHEDULE I

APPLICABILITY

Applicable within entire territory served.

AVAILABILITY

Available for general residential, commercial and industrial and all other water service.

(I) RATES

First	2,000 gailons used per month	\$16.75 per 1,000 gallons
Next	8,000 gallons used per month	\$15.80 per 1,000 gallons
All over	10,000 gallons used per month	\$13.80 per 1,000 gallons

(I) MINIMUM BILL

Each customer shall pay a minimum charge of \$33.50 per month which is the equivalent of 2000 gallons or

<u>Size</u>	Minimum Bill	Equivalent Gallons
5/8 inch meter	\$ 33.50 per month	2,000
3/4 inch meter	\$ 51.02 per month	3,109
1 inch meter	\$ 86.07 per month	5,327
1 1/4 inch meter	\$ 126.36 per month	7,877
1 1/2 inch meter	\$ 173.87 per month	11,012
2 inch meter	\$ 280.44 per month	18,735
3 inch meter	\$ 529.15 per month	36,757
4 inch meter	\$ 884.43 per month	62,502
6 inch meter	\$1,772.64 per month	126,865
8 inch meter	\$2,838.49 per month	204,101

(I)UNMETERED/UNMEASURED RATE

In the event the water supply (residential) is unmetered or otherwise unmeasurable by the Utility, a rate of \$73.50 per month shall be charged (Based on 4,500 gallons used per month).

DELAYED PAYMENT PENALTY

The above schedule is net. On all accounts not paid in full when due, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate. This penalty may be waived one time is customer agrees to have bill paid by bank draft.

CUSTOMER DEPOSIT

As provided by West Virginia Code and Public Service Commission Rules and Regulations.

TAP FEE

A tap fee of \$500.00, or the actual cost of the connection (solely determined by the Utility), whichever is greater, will be charged to customers who apply for service for each new tap to the system.

DISCONNECT CHARGE/RECONECTION CHARGE

Water service will not be restored until all past due water bills have been paid in full and all accrued penalties plus a disconnection charge of \$30.00 have been paid.

There shall be a \$30.00 reconnection charge paid prior to restoration of water service which has been previously disconnected for any reason.

In the event that Utility staff arrives at the customer's service address and the customer makes a payment in order to stop disconnection, an administrative fee of \$30.00 shall be paid in addition to the past due and all accrued penalties.

SEWER (WATER) DISCONNECT-RECONNECT FEES

Whenever water service has been disconnected for non-payment of sewer bills, a disconnection fee of \$30.00 shall be charged. A \$30.00 reconnection fee will be assessed for each occurrence where water service is restored, after water service has been terminated for nonpayment of sewer bills.

STORMWATER (WATER) DISCONNECT-RECONNECT FEES

Whenever water service has been disconnected for non-payment of stormwater bills, a disconnection fee of \$30.00 shall be charged. A \$30.00 reconnection fee will be assessed for each occurrence where water service is restored, after water service has been terminated for nonpayment of **stormwater** bills.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Utility may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

RETURNED CHECK CHARGE

A service charge of \$25.00 will be imposed upon any customer whose check is returned by their bank for any reason. This penalty may be waived one time is customer agrees to have bill paid by bank draft.

MULTIPLE OCCUPANCY

Apartment buildings and other multiple occupancy buildings shall be required to pay not less than the monthly minimum bill for each unit. Hotels and motels shall be exempt from this multiple occupancy charge. House trailer or mobile home courts served through a single meter shall be required to pay the monthly minimum bill multiplied by the number of units in place at the time the meter is read each month. When more than one unit is on one meter, the service is required to be in the owner's name.

INCREMENTAL COSTS

STEP 1 SCHEDULE I (Continued)

EFT. CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EOUIPMENT TAMPERING AND/OR NEGLECT

Damaging or otherwise tampering with the Utility's water system, which includes, but is not limited to, all piping and meters used and useful in providing water service and all appurtenances thereof, is prohibited under the West Virginia Code. Violators shall be subject to potential termination of service, fines and penalties not to exceed \$2,000.00, in addition to the replacement cost inclusive of material and labor, for damages to equipment.

TAX SCHEDULE

The water utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality
Hurricane

Utility Excise Tax 2% Local Tax Rate

FIRE DEPARTMENT HYDRANT

The water utility will provide a designated meter for Fire Department use only at a rate of \$5.50 per 1000 gallons. This rate is the product cost for the Utility's finished water.

BULK SALES

Bulk sales made at the water plant will be sold at a rate of \$10.00 per 1000 gallons with a minimum of 1000 gallons per load.

TEMPORARY SERVICE FEES

In the event that water is needed in order for a home inspection or similar situations for 48 hours or less, there will be a flat charge of \$50.00 that must be paid in advance of the water being turned on. This fee will cover a maximum of 2000 gallons or less used.

STEP 1 SCHEDULE II

FIRE PROTECTION RATES

APPLICABILITY

Water rates applicable in all areas served by the City of Hurricane Municipal Water Utility.

AVAILABILITY OF SERVICE

Available for private fire protection service in entire territory served by the City of Hurricane Municipal Water Utility.

RATES

An applicant for private fire protection shall pay the full cost of the service line to the property line, including connection to the main. In addition, the applicant shall pay the following flat rate service charge:

<u>Size</u>	Annual Rate
2 - inch	\$ 82.00
3 - inch	\$ 164.00
4 - inch	\$ 328.00
6 – inch	\$ 820.00
8 – inch	\$1,368.00
10 - inch	\$2,736.00
12 - inch	\$3,420.00

DELAYED PAYMENT PENALTY

The above schedule is net. On all accounts not paid in full when due, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

CUSTOMER DEPOSIT

As provided by West Virginia Code and Public Service Commission Rules and Regulations.

TAP FEE

A tap fee of the actual cost of the connection (solely determined by the Utility) will be charged to all customers who apply for service for fire protection or hydrants for each new tap to the system.

DISCONNECT CHARGE/RECONECTION CHARGE

Water service will not be restored until all past due water bills have been paid in full and all accrued penalties plus a disconnection charge of \$30.00 have been paid.

There shall be a \$30.00 reconnection charge paid prior to restoration of water service which has been previously disconnected for any reason.

SEWER (WATER) DISCONNECT-RECONNECT FEES

Whenever water service has been disconnected for non-payment of sewer bills, a disconnection fee of \$30.00 shall be charged. A \$30.00 reconnection fee will be assessed for each occurrence where water service is restored, after water service has been terminated for nonpayment of sewer bills.

STORMWATER (WATER) DISCONNECT-RECONNECT FEES

Whenever water service has been disconnected for non-payment of stormwater bills, a disconnection fee of \$30.00 shall be charged. A \$30.00 reconnection fee will be assessed for each occurrence where water service is restored, after water service has been terminated for nonpayment of stormwater bills.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Board may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

RETURNED CHECK CHARGE

A service charge of \$25.00 will be imposed upon any customer whose check is returned by their bank for any reason.

INCREMENTAL COSTS

EFT, CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EOUIPMENT TAMPERING AND/OR NEGLECT

Damaging or otherwise tampering with the Utility's water system, which includes, but is not limited to, all piping and meters used and useful in providing water service and all appurtenances thereof, is prohibited under the West Virginia Code. Violators shall be subject to potential termination of service, fines and penalties not to exceed \$2,000.00, in addition to the replacement cost inclusive of material and labor, for damages to equipment.

TAX SCHEDULE

The water utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality
Hurricane

Utility Excise Tax 2% Local Tax Rate

STEP 2 EFFECTIVE FEBRUARY 16, 2025 SCHEDULE I

APPLICABILITY

Applicable within entire territory served.

AVAILABILITY

Available for general residential, commercial and industrial and all other water service.

(I) RATES

First	2,000 gallons used per month	\$19.25 per 1,000 gallons
Next	8,000 gallons used per month	\$18.50 per 1,000 gallons
All over	10,000 gallons used per month	\$15.75 per 1,000 gallons

(I) MINIMUM BILL

Each customer shall pay a minimum charge of \$38.50 per month which is the equivalent of 2000 gallons or

<u>Size</u>	Minimum Bill	Equivalent Gallons
5/8 inch meter	\$ 38.50 per month	2,000
3/4 inch meter	\$ 59.02 per month	3,109
1 inch meter	\$ 100.05 per month	5,327
1 1/4 inch meter	\$ 147.22 per month	7,877
1 1/2 inch meter	\$ 202.44 per month	11,012
2 inch meter	\$ 324.08 per month	18,735
3 inch meter	\$ 607.92 per month	36,757
4 inch meter	\$1,013.41 per month	62,502
6 inch meter	\$2,027.12 per month	126,865
8 inch meter	\$3,243.59 per month	204,101

(I)UNMETERED/UNMEASURED RATE

In the event the water supply (residential) is unmetered or otherwise unmeasurable by the Utility, a rate of \$84.75 per month shall be charged (Based on 4,500 gallons used per month).

DELAYED PAYMENT PENALTY

The above schedule is net. On all accounts not paid in full when due, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate. This penalty may be waived one time is customer agrees to have bill paid by bank draft.

CUSTOMER DEPOSIT

As provided by West Virginia Code and Public Service Commission Rules and Regulations.

TAP FEE

A tap fee of \$500.00, or the actual cost of the connection (solely determined by the Utility), whichever is greater, will be charged to customers who apply for service for each new tap to the system.

DISCONNECT CHARGE/RECONECTION CHARGE

Water service will not be restored until all past due water bills have been paid in full and all accrued penalties plus a disconnection charge of \$30.00 have been paid.

There shall be a \$30.00 reconnection charge paid prior to restoration of water service which has been previously disconnected for any reason.

In the event that Utility staff arrives at the customer's service address and the customer makes a payment in order to stop disconnection, an administrative fee of \$30.00 shall be paid in addition to the past due and all accrued penalties.

SEWER (WATER) DISCONNECT-RECONNECT FEES

Whenever water service has been disconnected for non-payment of sewer bills, a disconnection fee of \$30.00 shall be charged. A \$30.00 reconnection fee will be assessed for each occurrence where water service is restored, after water service has been terminated for nonpayment of sewer bills.

STEP 2 SCHEDULE I (Continued)

STORMWATER (WATER) DISCONNECT-RECONNECT FEES

Whenever water service has been disconnected for non-payment of stormwater bills, a disconnection fee of \$30.00 shall be charged. A \$30.00 reconnection fee will be assessed for each occurrence where water service is restored, after water service has been terminated for nonpayment of **stormwater** bills.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Utility may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

RETURNED CHECK CHARGE

A service charge of \$25.00 will be imposed upon any customer whose check is returned by their bank for any reason. This penalty may be waived one time is customer agrees to have bill paid by bank draft.

MULTIPLE OCCUPANCY

Apartment buildings and other multiple occupancy buildings shall be required to pay not less than the monthly minimum bill for each unit. Hotels and motels shall be exempt from this multiple occupancy charge. House trailer or mobile home courts served through a single meter shall be required to pay the monthly minimum bill multiplied by the number of units in place at the time the meter is read each month. When more than one unit is on one meter, the service is required to be in the owner's name.

INCREMENTAL COSTS

EFT. CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EOUIPMENT TAMPERING AND/OR NEGLECT

Damaging or otherwise tampering with the Utility's water system, which includes, but is not limited to, all piping and meters used and useful in providing water service and all appurtenances thereof, is prohibited under the West Virginia Code. Violators shall be subject to potential termination of service, fines and penalties not to exceed \$2,000.00, in addition to the replacement cost inclusive of material and labor, for damages to equipment.

TAX SCHEDULE

The water utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality
Hurricane

Utility Excise Tax 2% Local Tax Rate

FIRE DEPARTMENT HYDRANT

The water utility will provide a designated meter for Fire Department use only at a rate of \$5.50 per 1000 gallons. This rate is the product cost for the Utility's finished water.

BULK SALES

Bulk sales made at the water plant will be sold at a rate of \$10.00 per 1000 gallons with a minimum of 1000 gallons per load.

TEMPORARY SERVICE FEES

In the event that water is needed in order for a home inspection or similar situations for 48 hours or less, there will be a flat charge of \$50.00 that must be paid in advance of the water being turned on. This fee will cover a maximum of 2000 gallons or less used.

STEP 2 SCHEDULE II

FIRE PROTECTION RATES

APPLICABILITY

Water rates applicable in all areas served by the City of Hurricane Municipal Water Utility.

AVAILABILITY OF SERVICE

Available for private fire protection service in entire territory served by the City of Hurricane Municipal Water Utility.

RATES

An applicant for private fire protection shall pay the full cost of the service line to the property line, including connection to the main. In addition, the applicant shall pay the following flat rate service charge:

Size	Annual Rate
2 – inch	\$ 92.00
3 – inch	\$ 184.00
4 – inch	\$ 367.00
6 - inch	\$ 918.00
8 - inch	\$1,532.00
10 - inch	\$3,064.00
12 - inch	\$3,830.00

DELAYED PAYMENT PENALTY

The above schedule is net. On all accounts not paid in full when due, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

CUSTOMER DEPOSIT

As provided by West Virginia Code and Public Service Commission Rules and Regulations.

TAP FEE

A tap fee of the actual cost of the connection (solely determined by the Utility) will be charged to all customers who apply for service for fire protection or hydrants for each new tap to the system.

DISCONNECT CHARGE/RECONECTION CHARGE

Water service will not be restored until all past due water bills have been paid in full and all accrued penalties plus a disconnection charge of \$30.00 have been paid.

There shall be a \$30.00 reconnection charge paid prior to restoration of water service which has been previously disconnected for any reason.

SEWER (WATER) DISCONNECT-RECONNECT FEES

Whenever water service has been disconnected for non-payment of sewer bills, a disconnection fee of \$30.00 shall be charged. A \$30.00 reconnection fee will be assessed for each occurrence where water service is restored, after water service has been terminated for nonpayment of sewer bills.

STORMWATER (WATER) DISCONNECT-RECONNECT FEES

Whenever water service has been disconnected for non-payment of stormwater bills, a disconnection fee of \$30.00 shall be charged. A \$30.00 reconnection fee will be assessed for each occurrence where water service is restored, after water service has been terminated for nonpayment of **stormwater** bills.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Board may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

RETURNED CHECK CHARGE

A service charge of \$25.00 will be imposed upon any customer whose check is returned by their bank for any reason.

INCREMENTAL COSTS

EFT, CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EQUIPMENT TAMPERING AND/OR NEGLECT

Damaging or otherwise tampering with the Utility's water system, which includes, but is not limited to, all piping and meters used and useful in providing water service and all appurtenances thereof, is prohibited under the West Virginia Code. Violators shall be subject to potential termination of service, fines and penalties not to exceed \$2,000.00, in addition to the replacement cost inclusive of material and labor, for damages to equipment.

TAX SCHEDULE

The water utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality Hurricane Utility Excise Tax 2% Local Tax Rate

STEP 3 EFFECTIVE FEBRUARY 16, 2026 SCHEDULE I

APPLICABILITY

Applicable within entire territory served.

AVAILABILITY

Available for general residential, commercial and industrial and all other water service.

(I) RATES

First	2,000 gallons used per month	\$21.75 per 1,000 gallons
Next	8,000 gallons used per month	\$19.00 per 1,000 gallons
All over	10,000 gallons used per month	\$17.00 per 1,000 gallons

(I) MINIMUM BILL

Each customer shall pay a minimum charge of \$43.50 per month which is the equivalent of 2000 gallons or

<u>Size</u>	Minimum Bill	Equivalent Gallons
5/8 inch meter	\$ 43.50 per month	2,000
3/4 inch meter	\$ 64.57 per month	3,109
1 inch meter	\$ 106.71 per month	5,327
1 1/4 inch meter	\$ 155.16 per month	7,877
1 1/2 inch meter	\$ 212.70 per month	11,012
2 inch meter	\$ 344.00 per month	18,735
3 inch meter	\$ 650.37 per month	36,757
4 inch meter	\$1,088.03 per month	62,502
6 inch meter	\$2,182.21 per month	126,865
8 inch meter	\$3,495.22 per month	204,101

(I)UNMETERED/UNMEASURED RATE

In the event the water supply (residential) is unmetered or otherwise unmeasurable by the Utility, a rate of \$91.00 per month shall be charged (Based on 4,500 gallons used per month).

DELAYED PAYMENT PENALTY

The above schedule is net. On all accounts not paid in full when due, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate. This penalty may be waived one time is customer agrees to have bill paid by bank draft.

CUSTOMER DEPOSIT

As provided by West Virginia Code and Public Service Commission Rules and Regulations.

TAP FEE

A tap fee of \$500.00, or the actual cost of the connection (solely determined by the Utility), whichever is greater, will be charged to customers who apply for service for each new tap to the system.

DISCONNECT CHARGE/RECONECTION CHARGE

Water service will not be restored until all past due water bills have been paid in full and all accrued penalties plus a disconnection charge of \$30.00 have been paid.

There shall be a \$30.00 reconnection charge paid prior to restoration of water service which has been previously disconnected for any reason.

In the event that Utility staff arrives at the customer's service address and the customer makes a payment in order to stop disconnection, an administrative fee of \$30.00 shall be paid in addition to the past due and all accrued penalties.

SEWER (WATER) DISCONNECT-RECONNECT FEES

Whenever water service has been disconnected for non-payment of sewer bills, a disconnection fee of \$30.00 shall be charged. A \$30.00 reconnection fee will be assessed for each occurrence where water service is restored, after water service has been terminated for nonpayment of sewer bills.

STORMWATER (WATER) DISCONNECT-RECONNECT FEES

Whenever water service has been disconnected for non-payment of stormwater bills, a disconnection fee of \$30.00 shall be charged. A \$30.00 reconnection fee will be assessed for each occurrence where water service is restored, after water service has been terminated for nonpayment of stormwater bills.

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RETURNED CHECK CHARGE

A service charge of \$25.00 will be imposed upon any customer whose check is returned by their bank for any reason. This penalty may be waived one time is customer agrees to have bill paid by bank draft.

MULTIPLE OCCUPANCY

Apartment buildings and other multiple occupancy buildings shall be required to pay not less than the monthly minimum bill for each unit. Hotels and motels shall be exempt from this multiple occupancy charge. House trailer or mobile home courts served through a single meter shall be required to pay the monthly minimum bill multiplied by the number of units in place at the time the meter is read each month. When more than one unit is on one meter, the service is required to be in the owner's name.

INCREMENTAL COSTS

STEP 3 SCHEDULE I (Continued)

EFT, CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

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EOUIPMENT TAMPERING AND/OR NEGLECT

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TAX SCHEDULE

The water utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality
Hurricane

Utility Excise Tax 2% Local Tax Rate

FIRE DEPARTMENT HYDRANT

The water utility will provide a designated meter for Fire Department use only at a rate of \$5.50 per 1000 gallons. This rate is the product cost for the Utility's finished water.

BULK SALES

Bulk sales made at the water plant will be sold at a rate of \$10.00 per 1000 gallons with a minimum of 1000 gallons per load.

TEMPORARY SERVICE FEES

In the event that water is needed in order for a home inspection or similar situations for 48 hours or less, there will be a flat charge of \$50.00 that must be paid in advance of the water being turned on. This fee will cover a maximum of 2000 gallons or less used.

STEP 3 SCHEDULE II

FIRE PROTECTION RATES

APPLICABILITY

Water rates applicable in all areas served by the City of Hurricane Municipal Water Utility.

AVAILABILITY OF SERVICE

Available for private fire protection service in entire territory served by the City of Hurricane Municipal Water Utility.

RATES

An applicant for private fire protection shall pay the full cost of the service line to the property line, including connection to the main. In addition, the applicant shall pay the following flat rate service charge:

<u>Size</u>	Annual Rate
2 - inch	\$ 102.00
3 – inch	\$ 204.00
4 – inch	\$ 407.00
6 – inch	\$1,019.00
8 - inch	\$1,700.00
10 - inch	\$3,401.00
12 - inch	\$4,251.00

DELAYED PAYMENT PENALTY

The above schedule is net. On all accounts not paid in full when due, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

CUSTOMER DEPOSIT

As provided by West Virginia Code and Public Service Commission Rules and Regulations.

TAP FEE

A tap fee of the actual cost of the connection (solely determined by the Utility) will be charged to all customers who apply for service for fire protection or hydrants for each new tap to the system.

DISCONNECT CHARGE/RECONECTION CHARGE

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There shall be a \$30.00 reconnection charge paid prior to restoration of water service which has been previously disconnected for any reason.

SEWER (WATER) DISCONNECT-RECONNECT FEES

Whenever water service has been disconnected for non-payment of sewer bills, a disconnection fee of \$30.00 shall be charged. A \$30.00 reconnection fee will be assessed for each occurrence where water service is restored, after water service has been terminated for nonpayment of sewer bills.

STORMWATER (WATER) DISCONNECT-RECONNECT FEES

Whenever water service has been disconnected for non-payment of stormwater bills, a disconnection fee of \$30.00 shall be charged. A \$30.00 reconnection fee will be assessed for each occurrence where water service is restored, after water service has been terminated for nonpayment of stormwater bills.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Board may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

RETURNED CHECK CHARGE

A service charge of \$25.00 will be imposed upon any customer whose check is returned by their bank for any reason.

INCREMENTAL COSTS

EFT. CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

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TAX SCHEDULE

The water utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality
Hurricane

Utility Excise Tax 2% Local Tax Rate