CITY OF HURRICANE, a municipal utility

OF

HURRICANE, WEST VIRGINIA

RATES, RULES AND REGULATIONS FOR FURNISHING

SEWERAGE AND SEWAGE DISPOSAL SERVICE

at Hurricane, Putnam County and vicinity, West Virginia

Filed with THE PUBLIC SERVICE COMMISSION

of

WEST VIRGINIA

Issued January 2, 2024

Effective for all bills rendered on and after February 16, 2024 except as otherwise provided herein

Adopted by City Council

ORDUS Hurricane 24A

Issued by THE CITY OF HURRICANE, a municipal utility

By

Title

RULES AND REGULATIONS

I. Rules and Regulations for the Government of Sewerage Utilities, adopted by the Public Service Commission of West Virginia, and now in effect, and all amendments thereto and modifications thereof hereafter made by said Commission.

STEP 1 EFFECTIVE FEBRUARY 16, 2024 SCHEDULE I

APPLICABILITY

Applicable within entire territory served.

AVAILABILITY

Available for general domestic, commercial and industrial (except unusual industrial waste) sewer service.

RATES

First 2,000 gallons used per month \$12.85 per 1,000 gallons All over 2,000 gallons used per month \$12.25 per 1,000 gallons

MINIMUM BILL

No minimum bill will be rendered for less than \$25.70 per month which is equivalent to 2,000 gallons.

UNMETERED/UNMEASURED RATE

In the event the water supply (residential) is unmetered or otherwise unmeasurable by the City, a rate of \$56.33 per month shall be charged (Based on 4,500 gallons used per month).

SURCHARGE FOR TACKETTS BRANCH EXTENSION

Each and every customer that is served from the Tackett's Branch Extension Project shall pay a surcharge of \$10.00 per customer per month in addition to any and all other tariff charges. This surcharge shall end 10 years from the date of the first billing of new customers for the extension. Any customers added after the completion of the extension shall also pay the surcharge amount for the remaining term the surcharge provision is in effect.

DELAYED PAYMENT PENALTY

The above schedule is net. On all accounts not paid in full when due, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

CUSTOMER DEPOSIT

As provided by West Virginia Code and Public Service Commission Rules and Regulations.

STEP 1 SCHEDULE I (Continued)

TAP FEE

A tap fee of \$500.00, or the actual cost of the connection (solely determined by the Utility), whichever is greater, will be charged to customers who apply for service for each new tap to the system.

DISCONNECT CHARGE/RECONECTION CHARGE

Sewer service will not be restored until all past due sewer bills have been paid in full and all accrued penalties plus a disconnection charge of \$30.00 have been paid.

There shall be a \$30.00 reconnection charge paid prior to restoration of water service which has been previously disconnected for any reason.

In the event that Utility staff or agents collect money at the customer's residence or payment is otherwise made during disconnection in order to stop disconnection, an administrative fee of \$30.00 shall be paid in addition to other charges to prevent disconnection.

SEWER (WATER) DISCONNECT- RECONECT FEES

Whenever water service has been disconnected for non-payment of sewer bills, a disconnection fee of \$30.00 shall be charged. A \$30.00 reconnection fee will be assessed for each occurrence where water service is restored, after water service has been terminated for nonpayment of sewer bills.

STORMWATER (WATER) DISCONNECT-RECONNECT FEES

Whenever water service has been disconnected for non-payment of stormwater bills, a disconnection fee of \$30.00 shall be charged. A \$30.00 reconnection fee will be assessed for each occurrence where water service is restored, after water service has been terminated for nonpayment of stormwater bills.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Board may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

RETURNED CHECK CHARGE

A service charge of \$25.00 will be imposed upon any customer whose check is returned by their bank for any reason.

STEP 1 SCHEDULE I (Continued)

MULTIPLE OCCUPANCY

Apartment buildings and other multiple occupancy buildings shall be required to pay not less than the monthly minimum bill for each unit. Hotels and motels shall be exempt from this multiple occupancy charge. House trailer or mobile home courts and other multiple occupancy buildings served through a single meter shall be required to pay the greater of the monthly minimum bill multiplied by the number of units in place at the time the meter is read each month, or the calculated bill based on usage.

INCREMENTAL COSTS

An amount not to exceed \$5.50 per 1,000 gallons is to be used when a bill reflects unusual consumption which can be attributed to eligible leakage on the customer's side of the meter. This rate shall be applied to all such consumption above the customer's historical usage. The Hurricane Sewer Board shall establish a nondiscriminatory policy regarding this provision for leak adjustments.

POOL ADJUSTMENT

A customer may apply for an annual pool adjustment (only once per year) to their sewer billings. This pool adjustment shall be governed the same as the pool adjustment requirements for public service districts. Hurricane Sanitary Board shall provide a policy and form for applying for such adjustment and the utility manager shall approve, deny, or modify the adjustment on behalf of the Utility.

EFT. CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EOUIPMENT TAMPERING AND/OR NEGLECT

STEP 1 SCHEDULE I (Continued)

TAX SCHEDULE

The water utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality Hurricane Utility Excise Tax 2% Local Tax Rate

STEP 1 SCHEDULE II

SURCHARGE FORMULA TO BE APPLIED IN CASES WHERE SURFACE DRAINAGE IS CONNECTED TO THE CITY'S SEWER SYSTEM

APPLICABILITY

Wherever the City has discovered that a customer's roof drain, downspout, storm sewer, or other similar facilities conducting surface water have been connected with the City's sewer system, and such customer has failed to take appropriate action, within thirty (30) days of receipt of a demand by the City in accordance with the Rules and Regulations of the Public Service Commission, to eliminate such connection, a surcharge will be imposed upon the customer calculated on the basis of the following formula:

 $S = A \times R \times .0006233 \times C$

- S The surcharge in dollars
- A The area under roof and/or the area of any other water collection surface connected to the sanitary sewer, in square feet.
- R The measured monthly rainfall, in inches
- .0006233 A conversion factor to change inches of rain x square feet of surface to thousands of gallons of water
 - C The City's approved rate per thousand gallons of metered water usage.

The City shall not impose the surcharge unless, and until the customer has been notified by certified mail, return receipt requested, or by hand, that it has been established by smoke testing, dye testing, or on-site inspection that rain or other surface water is being introduced into the sanitary sewer system at the customer's

STEP 1 SCHEDULE II, continued

location, and that the customer has not acted within thirty (30) days from receipt of such notice to divert the water from the sanitary sewer system.

Said surcharge shall be calculated and imposed for each month that the condition continues to exist. Failure to pay the surcharge and/or correct the situation shall give rise to the possible termination of water service in accordance with the Rules and Regulations of the Public Service Commission of West Virginia.

DELAYED PAYMENT PENALTY

The above schedule is net. On all accounts not paid in full when due, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Board may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

EFT. CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EQUIPMENT TAMPERING AND/OR NEGLECT

STEP 1 SCHEDULE II, continued

TAX SCHEDULE

The sewer utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality Hurricane

Utility Excise Tax 2% Local Tax Rate

STEP 1 SCHEDULE III

SURFACE TO BE APPLIED IN THE CASE OF USERS PRODUCING UNUSUAL WASTE

The charge for the treatment of unusual waste will be calculated on the basis of the following formula:

Ci + VoVi + BoBi + SoSi

Ci = Charge to unusual users per year

Vo = Average unit cost of transport and treatment chargeable to volume, in dollars per gallon

Vi = Volume of waste from unusual users, in gallons per year

Bo = Average unit cost of treatment, chargeable to Biochemical Oxygen Demand (BOD) in dollars per year

Bi = Weight of BOD from unusual users in pounds per year

So = Average unit costs of treatment (including sludge treatment chargeable to total solids), in dollars per pound

Si = Weight of total solids from unusual users, in pounds per year

When an unusual user is to be served, a preliminary study of its wastes, and the cost of transport and treatment thereof, will be made. Waste containing material which, in the judgment of the Hurricane Sanitary Board, should not be introduced into the sewer system need not be handled by it. The results of this preliminary study will be used to determine the feasibility of the proposed service and the charge therefore, based upon the formula set out above.

Thereafter, unusual sewage service will be monitored on a regular basis and at the conclusion of each fiscal year, based on the investigation aforesaid and audit of the Hurricane Sanitary Board records, new cost figures will be calculated for use in

STEP 1 SCHEDULE III, continued

the above formula. The cost of establishing the monitoring facilities shall be paid for by the unusual user. Based on these audited figures, additional billings covering the past fiscal year will be made for payment by each unusual user, or refund given by the Hurricane Sanitary Board, as the case may be. Such audited figures will then be used for the preliminary billing for the next year, at the end of which an adjustment will be made aforesaid.

DELAYED PAYMENT PENALTY

The above schedule is net. On all accounts not paid in full when due, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Board may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

EFT. CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EQUIPMENT TAMPERING AND/OR NEGLECT

Damaging or otherwise tampering with the City of Hurricane's sewerage system, which includes, but is not limited to, all piping and meters used and useful in providing sewer service and all appurtenances thereof, is prohibited under the West Virginia Code. Violators shall be subject to potential termination of service, fines and penalties not to exceed \$2,000.00, in addition to the replacement cost inclusive of material and labor, for damages to equipment.

TAX SCHEDULE

The sewer utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality Hurricane Utility Excise Tax 2% Local Tax Rate

STEP 1 SCHEDULE IV

APPLICABILITY

Applicable inside and outside of the corporate limits of the City of Hurricane.

Where the amount of sanitary sewage discharged into the Hurricane wastewater collection and/or transmission and or treatment system by certain industrial plant or plants cannot be accurately determined by the use of the plant's water meter or meters, and said plant cannot install a flow meter to measure such waste, a special formula will be used whereby such plant or plants will pay to the Hurricane Sanitary Board a sewer charge calculated at fifty gallons of water per each employee at the plant each working day.

This explanation is not part of the rate schedule:

This schedule is included on an if-and-when basis.

DELAYED PAYMENT PENALTY

The above schedule is net. On all accounts not paid in full when due, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Board may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

EFT. CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EQUIPMENT TAMPERING AND/OR NEGLECT

STEP 1 SCHEDULE IV, continued

TAX SCHEDULE

The sewer utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality
Hurricane

Utility Excise Tax 2% Local Tax Rate

STEP 1 SCHEDULE V

APPLICABILITY

Applicable in entire territory served.

AVAILABILITY OF SERVICE

Available for wastewater and leachate haulers.

RATES

Commodity Charge

Each hauler shall pay a commodity charge of \$40.00 per 1,000 gallons per load. Load will be two times the actual capacity of the truck or other transport method delivering wastewater and leachate. Actual capacity shall be determined or verified by the City.

DELAYED PAYMENT PENALTY

The above schedule is net. On all current usage billings not paid within twenty days, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

RETURNED CHECK CHARGE

A service charge of \$25.00 will be imposed upon any customer whose check is returned by their bank for any reason.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Board may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

STEP 1 SCHEDULE V. continued

EFT, CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EQUIPMENT TAMPERING AND/OR NEGLECT

Damaging or otherwise tampering with the City of Hurricane's sewerage system, which includes, but is not limited to, all piping and meters used and useful in providing sewer service and all appurtenances thereof, is prohibited under the West Virginia Code. Violators shall be subject to potential termination of service, fines and penalties not to exceed \$2,000.00, in addition to the replacement cost inclusive of material and labor, for damages to equipment.

TAX SCHEDULE

The sewer utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality Hurricane

Utility Excise Tax 2% Local Tax Rate

STEP 2 EFFECTIVE FEBRUARY 16, 2025 SCHEDULE I

APPLICABILITY

Applicable within entire territory served.

AVAILABILITY

Available for general domestic, commercial and industrial (except unusual industrial waste) sewer service.

RATES

First

2,000 gallons used per month

\$14.50 per 1,000 gallons

All over

2,000 gallons used per month

\$14.20 per 1,000 gallons

MINIMUM BILL

No minimum bill will be rendered for less than \$29.00 per month which is equivalent to 2,000 gallons.

UNMETERED/UNMEASURED RATE

In the event the water supply (residential) is unmetered or otherwise unmeasurable by the City, a rate of \$64.50 per month shall be charged (Based on 4,500 gallons used per month).

SURCHARGE FOR TACKETTS BRANCH EXTENSION

Each and every customer that is served from the Tackett's Branch Extension Project shall pay a surcharge of \$10.00 per customer per month in addition to any and all other tariff charges. This surcharge shall end 10 years from the date of the first billing of new customers for the extension. Any customers added after the completion of the extension shall also pay the surcharge amount for the remaining term the surcharge provision is in effect.

DELAYED PAYMENT PENALTY

The above schedule is net. On all accounts not paid in full when due, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

CUSTOMER DEPOSIT

As provided by West Virginia Code and Public Service Commission Rules and Regulations.

STEP 2 SCHEDULE I (Continued)

TAP FEE

A tap fee of \$500.00, or the actual cost of the connection (solely determined by the Utility), whichever is greater, will be charged to customers who apply for service for each new tap to the system.

DISCONNECT CHARGE/RECONECTION CHARGE

Sewer service will not be restored until all past due sewer bills have been paid in full and all accrued penalties plus a disconnection charge of \$30.00 have been paid.

There shall be a \$30.00 reconnection charge paid prior to restoration of water service which has been previously disconnected for any reason.

In the event that Utility staff or agents collect money at the customer's residence or payment is otherwise made during disconnection in order to stop disconnection, an administrative fee of \$30.00 shall be paid in addition to other charges to prevent disconnection.

SEWER (WATER) DISCONNECT- RECONECT FEES

Whenever water service has been disconnected for non-payment of sewer bills, a disconnection fee of \$30.00 shall be charged. A \$30.00 reconnection fee will be assessed for each occurrence where water service is restored, after water service has been terminated for nonpayment of sewer bills.

STORMWATER (WATER) DISCONNECT-RECONNECT FEES

Whenever water service has been disconnected for non-payment of stormwater bills, a disconnection fee of \$30.00 shall be charged. A \$30.00 reconnection fee will be assessed for each occurrence where water service is restored, after water service has been terminated for nonpayment of stormwater bills.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Board may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

RETURNED CHECK CHARGE

A service charge of \$25.00 will be imposed upon any customer whose check is returned by their bank for any reason.

STEP 2 SCHEDULE I (Continued)

MULTIPLE OCCUPANCY

Apartment buildings and other multiple occupancy buildings shall be required to pay not less than the monthly minimum bill for each unit. Hotels and motels shall be exempt from this multiple occupancy charge. House trailer or mobile home courts and other multiple occupancy buildings served through a single meter shall be required to pay the greater of the monthly minimum bill multiplied by the number of units in place at the time the meter is read each month, or the calculated bill based on usage.

INCREMENTAL COSTS

An amount not to exceed \$5.50 per 1,000 gallons is to be used when a bill reflects unusual consumption which can be attributed to eligible leakage on the customer's side of the meter. This rate shall be applied to all such consumption above the customer's historical usage. The Hurricane Sewer Board shall establish a nondiscriminatory policy regarding this provision for leak adjustments.

POOL ADJUSTMENT

A customer may apply for an annual pool adjustment (only once per year) to their sewer billings. This pool adjustment shall be governed the same as the pool adjustment requirements for public service districts. Hurricane Sanitary Board shall provide a policy and form for applying for such adjustment and the utility manager shall approve, deny, or modify the adjustment on behalf of the Utility.

EFT, CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EQUIPMENT TAMPERING AND/OR NEGLECT

STEP 2 SCHEDULE I (Continued)

TAX SCHEDULE

The water utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality Hurricane Utility Excise Tax 2% Local Tax Rate

STEP 2 SCHEDULE II

SURCHARGE FORMULA TO BE APPLIED IN CASES WHERE SURFACE DRAINAGE IS CONNECTED TO THE CITY'S SEWER SYSTEM

APPLICABILITY

Wherever the City has discovered that a customer's roof drain, downspout, storm sewer, or other similar facilities conducting surface water have been connected with the City's sewer system, and such customer has failed to take appropriate action, within thirty (30) days of receipt of a demand by the City in accordance with the Rules and Regulations of the Public Service Commission, to eliminate such connection, a surcharge will be imposed upon the customer calculated on the basis of the following formula:

$S = A \times R \times .0006233 \times C$

- S The surcharge in dollars
- A The area under roof and/or the area of any other water collection surface connected to the sanitary sewer, in square feet.
- R The measured monthly rainfall, in inches
- .0006233 A conversion factor to change inches of rain x square feet of surface to thousands of gallons of water
 - C The City's approved rate per thousand gallons of metered water usage.

The City shall not impose the surcharge unless, and until the customer has been notified by certified mail, return receipt requested, or by hand, that it has been established by smoke testing, dye testing, or on-site inspection that rain or other surface water is being introduced into the sanitary sewer system at the customer's

STEP 2 SCHEDULE II, continued

location, and that the customer has not acted within thirty (30) days from receipt of such notice to divert the water from the sanitary sewer system.

Said surcharge shall be calculated and imposed for each month that the condition continues to exist. Failure to pay the surcharge and/or correct the situation shall give rise to the possible termination of water service in accordance with the Rules and Regulations of the Public Service Commission of West Virginia.

DELAYED PAYMENT PENALTY

The above schedule is net. On all accounts not paid in full when due, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Board may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

EFT. CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EOUIPMENT TAMPERING AND/OR NEGLECT

STEP 2 SCHEDULE II, continued

TAX SCHEDULE

The sewer utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality Hurricane Utility Excise Tax 2% Local Tax Rate

STEP 2 SCHEDULE III

SURFACE TO BE APPLIED IN THE CASE OF USERS PRODUCING UNUSUAL WASTE

The charge for the treatment of unusual waste will be calculated on the basis of the following formula:

Ci + VoVi + BoBi + SoSi

Ci = Charge to unusual users per year

Vo = Average unit cost of transport and treatment chargeable to volume, in dollars per gallon

Vi = Volume of waste from unusual users, in gallons per year

Bo = Average unit cost of treatment, chargeable to Biochemical Oxygen Demand (BOD) in dollars per year

Bi = Weight of BOD from unusual users in pounds per year

So = Average unit costs of treatment (including sludge treatment chargeable to total solids), in dollars per pound

Si = Weight of total solids from unusual users, in pounds per year

When an unusual user is to be served, a preliminary study of its wastes, and the cost of transport and treatment thereof, will be made. Waste containing material which, in the judgment of the Hurricane Sanitary Board, should not be introduced into the sewer system need not be handled by it. The results of this preliminary study will be used to determine the feasibility of the proposed service and the charge therefore, based upon the formula set out above.

Thereafter, unusual sewage service will be monitored on a regular basis and at the conclusion of each fiscal year, based on the investigation aforesaid and audit of the Hurricane Sanitary Board records, new cost figures will be calculated for use in

STEP 2 SCHEDULE III, continued

the above formula. The cost of establishing the monitoring facilities shall be paid for by the unusual user. Based on these audited figures, additional billings covering the past fiscal year will be made for payment by each unusual user, or refund given by the Hurricane Sanitary Board, as the case may be. Such audited figures will then be used for the preliminary billing for the next year, at the end of which an adjustment will be made aforesaid.

DELAYED PAYMENT PENALTY

The above schedule is net. On all accounts not paid in full when due, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Board may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

EFT. CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EQUIPMENT TAMPERING AND/OR NEGLECT

Damaging or otherwise tampering with the City of Hurricane's sewerage system, which includes, but is not limited to, all piping and meters used and useful in providing sewer service and all appurtenances thereof, is prohibited under the West Virginia Code. Violators shall be subject to potential termination of service, fines and penalties not to exceed \$2,000.00, in addition to the replacement cost inclusive of material and labor, for damages to equipment.

TAX SCHEDULE

The sewer utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality Hurricane Utility Excise Tax 2% Local Tax Rate

STEP 2 SCHEDULE IV

APPLICABILITY

Applicable inside and outside of the corporate limits of the City of Hurricane.

Where the amount of sanitary sewage discharged into the Hurricane wastewater collection and/or transmission and or treatment system by certain industrial plant or plants cannot be accurately determined by the use of the plant's water meter or meters, and said plant cannot install a flow meter to measure such waste, a special formula will be used whereby such plant or plants will pay to the Hurricane Sanitary Board a sewer charge calculated at fifty gallons of water per each employee at the plant each working day.

This explanation is not part of the rate schedule:

This schedule is included on an if-and-when basis.

DELAYED PAYMENT PENALTY

The above schedule is net. On all accounts not paid in full when due, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Board may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

EFT. CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EQUIPMENT TAMPERING AND/OR NEGLECT

STEP 2 SCHEDULE IV. continued

TAX SCHEDULE

The sewer utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality
Hurricane

Utility Excise Tax 2% Local Tax Rate

STEP 2 SCHEDULE V

APPLICABILITY

Applicable in entire territory served.

AVAILABILITY OF SERVICE

Available for wastewater and leachate haulers.

RATES

Commodity Charge

Each hauler shall pay a commodity charge of \$40.00 per 1,000 gallons per load. Load will be two times the actual capacity of the truck or other transport method delivering wastewater and leachate. Actual capacity shall be determined or verified by the City.

DELAYED PAYMENT PENALTY

The above schedule is net. On all current usage billings not paid within twenty days, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

RETURNED CHECK CHARGE

A service charge of \$25.00 will be imposed upon any customer whose check is returned by their bank for any reason.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Board may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

STEP 2 SCHEDULE V, continued

EFT. CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EQUIPMENT TAMPERING AND/OR NEGLECT

Damaging or otherwise tampering with the City of Hurricane's sewerage system, which includes, but is not limited to, all piping and meters used and useful in providing sewer service and all appurtenances thereof, is prohibited under the West Virginia Code. Violators shall be subject to potential termination of service, fines and penalties not to exceed \$2,000.00, in addition to the replacement cost inclusive of material and labor, for damages to equipment.

TAX SCHEDULE

The sewer utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality Hurricane Utility Excise Tax 2% Local Tax Rate

STEP 3 EFFECTIVE FEBRUARY 16, 2026 SCHEDULE I

APPLICABILITY

Applicable within entire territory served.

AVAILABILITY

Available for general domestic, commercial and industrial (except unusual industrial waste) sewer service.

RATES

\$16.00 per 1,000 gallons used per month.

MINIMUM BILL

No minimum bill will be rendered for less than \$32.00 per month which is equivalent to 2,000 gallons.

UNMETERED/UNMEASURED RATE

In the event the water supply (residential) is unmetered or otherwise unmeasurable by the City, a rate of \$72.00 per month shall be charged (Based on 4,500 gallons used per month).

SURCHARGE FOR TACKETTS BRANCH EXTENSION

Each and every customer that is served from the Tackett's Branch Extension Project shall pay a surcharge of \$10.00 per customer per month in addition to any and all other tariff charges. This surcharge shall end 10 years from the date of the first billing of new customers for the extension. Any customers added after the completion of the extension shall also pay the surcharge amount for the remaining term the surcharge provision is in effect.

DELAYED PAYMENT PENALTY

The above schedule is net. On all accounts not paid in full when due, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

CUSTOMER DEPOSIT

As provided by West Virginia Code and Public Service Commission Rules and Regulations.

STEP 3 SCHEDULE I (Continued)

TAP FEE

A tap fee of \$500.00, or the actual cost of the connection (solely determined by the Utility), whichever is greater, will be charged to customers who apply for service for each new tap to the system.

DISCONNECT CHARGE/RECONECTION CHARGE

Sewer service will not be restored until all past due sewer bills have been paid in full and all accrued penalties plus a disconnection charge of \$30.00 have been paid.

There shall be a \$30.00 reconnection charge paid prior to restoration of water service which has been previously disconnected for any reason.

In the event that Utility staff or agents collect money at the customer's residence or payment is otherwise made during disconnection in order to stop disconnection, an administrative fee of \$30.00 shall be paid in addition to other charges to prevent disconnection.

SEWER (WATER) DISCONNECT- RECONECT FEES

Whenever water service has been disconnected for non-payment of sewer bills, a disconnection fee of \$30.00 shall be charged. A \$30.00 reconnection fee will be assessed for each occurrence where water service is restored, after water service has been terminated for nonpayment of sewer bills.

STORMWATER (WATER) DISCONNECT-RECONNECT FEES

Whenever water service has been disconnected for non-payment of stormwater bills, a disconnection fee of \$30.00 shall be charged. A \$30.00 reconnection fee will be assessed for each occurrence where water service is restored, after water service has been terminated for nonpayment of stormwater bills.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Board may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

RETURNED CHECK CHARGE

A service charge of \$25.00 will be imposed upon any customer whose check is returned by their bank for any reason.

STEP 3 SCHEDULE 1 (Continued)

MULTIPLE OCCUPANCY

Apartment buildings and other multiple occupancy buildings shall be required to pay not less than the monthly minimum bill for each unit. Hotels and motels shall be exempt from this multiple occupancy charge. House trailer or mobile home courts and other multiple occupancy buildings served through a single meter shall be required to pay the greater of the monthly minimum bill multiplied by the number of units in place at the time the meter is read each month, or the calculated bill based on usage.

INCREMENTAL COSTS

An amount not to exceed \$5.50 per 1,000 gallons is to be used when a bill reflects unusual consumption which can be attributed to eligible leakage on the customer's side of the meter. This rate shall be applied to all such consumption above the customer's historical usage. The Hurricane Sewer Board shall establish a nondiscriminatory policy regarding this provision for leak adjustments.

POOL ADJUSTMENT

A customer may apply for an annual pool adjustment (only once per year) to their sewer billings. This pool adjustment shall be governed the same as the pool adjustment requirements for public service districts. Hurricane Sanitary Board shall provide a policy and form for applying for such adjustment and the utility manager shall approve, deny, or modify the adjustment on behalf of the Utility.

EFT. CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EQUIPMENT TAMPERING AND/OR NEGLECT

STEP 3 SCHEDULE I (Continued)

TAX SCHEDULE

The water utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality Hurricane Utility Excise Tax 2% Local Tax Rate

STEP 3 SCHEDULE II

SURCHARGE FORMULA TO BE APPLIED IN CASES WHERE SURFACE DRAINAGE IS CONNECTED TO THE CITY'S SEWER SYSTEM

APPLICABILITY

Wherever the City has discovered that a customer's roof drain, downspout, storm sewer, or other similar facilities conducting surface water have been connected with the City's sewer system, and such customer has failed to take appropriate action, within thirty (30) days of receipt of a demand by the City in accordance with the Rules and Regulations of the Public Service Commission, to eliminate such connection, a surcharge will be imposed upon the customer calculated on the basis of the following formula:

 $S = A \times R \times .0006233 \times C$

- S The surcharge in dollars
- A The area under roof and/or the area of any other water collection surface connected to the sanitary sewer, in square feet.
- R The measured monthly rainfall, in inches
- .0006233 A conversion factor to change inches of rain x square feet of surface to thousands of gallons of water
 - C The City's approved rate per thousand gallons of metered water usage.

The City shall not impose the surcharge unless, and until the customer has been notified by certified mail, return receipt requested, or by hand, that it has been established by smoke testing, dye testing, or on-site inspection that rain or other surface water is being introduced into the sanitary sewer system at the customer's

STEP 3 SCHEDULE II, continued

location, and that the customer has not acted within thirty (30) days from receipt of such notice to divert the water from the sanitary sewer system.

Said surcharge shall be calculated and imposed for each month that the condition continues to exist. Failure to pay the surcharge and/or correct the situation shall give rise to the possible termination of water service in accordance with the Rules and Regulations of the Public Service Commission of West Virginia.

DELAYED PAYMENT PENALTY

The above schedule is net. On all accounts not paid in full when due, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Board may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

EFT. CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EQUIPMENT TAMPERING AND/OR NEGLECT

STEP 3 SCHEDULE II, continued

TAX SCHEDULE

The sewer utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality Hurricane Utility Excise Tax 2% Local Tax Rate

STEP 3 SCHEDULE III

SURFACE TO BE APPLIED IN THE CASE OF USERS PRODUCING UNUSUAL WASTE

The charge for the treatment of unusual waste will be calculated on the basis of the following formula:

Ci + VoVi + BoBi + SoSi

Ci = Charge to unusual users per year

Vo = Average unit cost of transport and treatment chargeable to volume, in dollars per gallon

Vi = Volume of waste from unusual users, in gallons per year

Bo = Average unit cost of treatment, chargeable to Biochemical Oxygen Demand (BOD) in dollars per year

Bi = Weight of BOD from unusual users in pounds per year

So = Average unit costs of treatment (including sludge treatment chargeable to total solids), in dollars per pound

Si = Weight of total solids from unusual users, in pounds per year

When an unusual user is to be served, a preliminary study of its wastes, and the cost of transport and treatment thereof, will be made. Waste containing material which, in the judgment of the Hurricane Sanitary Board, should not be introduced into the sewer system need not be handled by it. The results of this preliminary study will be used to determine the feasibility of the proposed service and the charge therefore, based upon the formula set out above.

Thereafter, unusual sewage service will be monitored on a regular basis and at the conclusion of each fiscal year, based on the investigation aforesaid and audit of the Hurricane Sanitary Board records, new cost figures will be calculated for use in

STEP 3 SCHEDULE III, continued

the above formula. The cost of establishing the monitoring facilities shall be paid for by the unusual user. Based on these audited figures, additional billings covering the past fiscal year will be made for payment by each unusual user, or refund given by the Hurricane Sanitary Board, as the case may be. Such audited figures will then be used for the preliminary billing for the next year, at the end of which an adjustment will be made aforesaid.

DELAYED PAYMENT PENALTY

The above schedule is net. On all accounts not paid in full when due, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Board may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

EFT. CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EQUIPMENT TAMPERING AND/OR NEGLECT

Damaging or otherwise tampering with the City of Hurricane's sewerage system, which includes, but is not limited to, all piping and meters used and useful in providing sewer service and all appurtenances thereof, is prohibited under the West Virginia Code. Violators shall be subject to potential termination of service, fines and penalties not to exceed \$2,000.00, in addition to the replacement cost inclusive of material and labor, for damages to equipment.

TAX SCHEDULE

The sewer utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality
Hurricane

Utility Excise Tax 2% Local Tax Rate

STEP 3 SCHEDULE IV

APPLICABILITY

Applicable inside and outside of the corporate limits of the City of Hurricane.

Where the amount of sanitary sewage discharged into the Hurricane wastewater collection and/or transmission and or treatment system by certain industrial plant or plants cannot be accurately determined by the use of the plant's water meter or meters, and said plant cannot install a flow meter to measure such waste, a special formula will be used whereby such plant or plants will pay to the Hurricane Sanitary Board a sewer charge calculated at fifty gallons of water per each employee at the plant each working day.

This explanation is not part of the rate schedule:

This schedule is included on an if-and-when basis.

DELAYED PAYMENT PENALTY

The above schedule is net. On all accounts not paid in full when due, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Board may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

EFT CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EQUIPMENT TAMPERING AND/OR NEGLECT

STEP 3 SCHEDULE IV, continued

TAX SCHEDULE

The sewer utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality Hurricane Utility Excise Tax 2% Local Tax Rate

STEP 3 SCHEDULE V

APPLICABILITY

Applicable in entire territory served.

AVAILABILITY OF SERVICE

Available for wastewater and leachate haulers.

RATES

Commodity Charge

Each hauler shall pay a commodity charge of \$40.00 per 1,000 gallons per load. Load will be two times the actual capacity of the truck or other transport method delivering wastewater and leachate. Actual capacity shall be determined or verified by the City.

DELAYED PAYMENT PENALTY

The above schedule is net. On all current usage billings not paid within twenty days, ten percent will be added to the net current amount unpaid. This delayed payment penalty is not interest and is to be collected only once for each bill where it is appropriate.

RETURNED CHECK CHARGE

A service charge of \$25.00 will be imposed upon any customer whose check is returned by their bank for any reason.

PENALTIES/FEES WAIVERS FOR BANK DRAFT ENROLLMENT

The Board may provide one-time waivers of penalties and fees when the customer agrees and implements future payment processing by bank account draft. The customer must enroll and maintain bank draft processing for 12 months for any waiver to be provided.

STEP 3 SCHEDULE V. continued

EFT, CREDIT CARD AND ELETRONIC OR THIRD-PARTY PAYMENTS

A service charge will be imposed on EFT, Credit Card or any other electronic means or third-party provider payments. The amount shall be equal to the actual charges to the utility from the financial institution or provider for processing payment.

EQUIPMENT TAMPERING AND/OR NEGLECT

Damaging or otherwise tampering with the City of Hurricane's sewerage system, which includes, but is not limited to, all piping and meters used and useful in providing sewer service and all appurtenances thereof, is prohibited under the West Virginia Code. Violators shall be subject to potential termination of service, fines and penalties not to exceed \$2,000.00, in addition to the replacement cost inclusive of material and labor, for damages to equipment.

TAX SCHEDULE

The sewer utility is required to collect a utility tax pursuant to West Virginia Code 8-13-5a. Customers receiving water service within the corporate limits of the specified municipality shall pay a surcharge at the following rates:

Municipality
Hurricane

Utility Excise Tax 2% Local Tax Rate