

City of Hurricane Municipal Water and Sanitary Boards
3255 Teays Valley Road, P.O. Box 1086, Hurricane, WV 25526, 304-562-9906

GENERAL REGULATIONS:

1. Failure of a User to pay water and/or sewer charges duly imposed shall result in the automatic imposition of the following penalties:

Accounts not paid within twenty (20) days of the billing date will be subject to a penalty of the net amount as established by the WV Public Service Commission.

Accounts not paid within twenty-two (22) days from the billing will result in the Utility issuing disconnect notices for the collection of the account as established by the West Virginia Public Service Commission.
2. In the event it becomes necessary for the Utility to shut off the water to the User's property, a fee of twenty-five dollars (\$25) for a disconnection of the service, and a fee of twenty-five dollars (\$25) for reconnection.
3. The User agrees to pay a connection fee (tap fee) of \$500.00 for water and/or \$300 for sewer to the Utility. In the event that the Utility, for reasons beyond its control, cannot make said connection, the connection fee will be refunded.

WATER REGULATIONS

1. The User shall install and maintain at his own expense a service line which shall begin at the meter or tap on the Utility's line and extend to the dwelling or place of use. The service line shall connect with the Utility's distribution system at the nearest place of desired use by the User, provided the Utility has determined in advance that the system can provide adequate service at that point.
2. The User agrees to comply with and be bound by the Rules and Regulations of the Utility and the West Virginia Public Service Commission now in force, or as hereafter duly and legally supplemented, amended or changed.
3. The Utility shall purchase and install a service connection at each service point and have exclusive right to use such service connection. The User agrees that no other present or future source of water will be connected to any water lines served by the Utility's water line. The User will disconnect from his present water system prior to connecting to and switching to the Utility's system and eliminate any present or future cross connection in his system. Failure of the User to comply with this regulation will result in the Utility discontinuing the User's service in accordance with state law.
4. The Utility shall have final authority in any question of location of any service line connection to its distribution system; shall determine the adequacy of capacity to serve the User; and will not allow any connection or extension to be made to the User's service line for the purpose of supplying water service to another user.
5. The User shall be ready for his service line to be connected to the Utility's water system and commence to use the service from the system within 30 days after service is made available to the User by the district. Water service charges to the User shall commence 30 days after date service is made available, regardless of whether the User's service line is completed and ready to be connected to the water system. The property to be serviced under this agreement is located in Hurricane's service district and the maximum elevation to which service is provided is ____ feet above sea level unless otherwise agreed to in the following.
_____ (initials of customer)
- ★7. It is the responsibility of the property owner and/or builder to establish the final grade for the water meter prior to the Utility's installation. Failure to do so may result in added cost to the property owner or builder.

SEWER REGULATIONS

1. The User shall install at its own expense a service line which shall begin at the sewer tap (connection) on the Utility's line and extend to the dwelling or place of use. The service line shall connect with the District's collection system at the nearest place of desired use by the User, provided the Utility has determined in advance that the system can adequately accept sewage at this point. The User shall construct his service line in accordance with the Rules and Regulations of the West Virginia Public Service Commission and the rules of the Hurricane Sanitary Board.
2. The Utility shall have final authority in any question of location of any service line Connection to its collection system; and shall determine the adequacy of capacity to serve the Users.
- ★3. The User is expressly forbidden to connect additional users to the service line and may not extend or allow extension of the service line without authorization from the Hurricane Utility.
4. The User shall be ready for his service line to be connected to the Utility's collection system and commence to use the service from the system on the date the service is made available to the User by the Utility. Sewer service charges to the User shall commence on the date service is made available, regardless of whether the User's line is completed and ready to be connected to the collection system.
5. If the User is a restaurant or other non-residential facility where food is prepared for public consumption, the User shall install and maintain a grease and trash trap in accordance with the rules of the Hurricane Sanitary Board and the WV Department of Health interpretive Rule 16-1 Series VII part X.